



October 11, 2013

We have been operating MRX's Chartmaster and Officemaster for a year now. I have operated 4 different softwares and I find MRX's software hands down the best. My two favourite things about MRX are the customization of their platform and the first class customer service. The crew at MRX have made it extremely easy for me to make changes to my set up without having to call them. That being said, if I am unable to do something or have any issue, a quick phone call is all it takes to remedy the situation. They have been very open to my suggestions involving major changes and have made alterations to software during updates. Of course, this often takes a little more time but they always get the tough things done in a timely manner. It is also very easy to get an actual live person on the phone to talk to. They are also very good at training the staff to get up to speed on the new programs.

With regard to Chartmaster I have the ability to click on tabs to generate a well written note which has made it easy for me to produce a great SOAP note in less time. Less time writing notes means more time helping people! I am really looking forward to the new option of allowing new patients to fill out the intake form online and then have Chartmaster already populated with their answers before I see them in my office. My staff and I have been extremely happy with both the products and services offered by MRX.

In Health,

A handwritten signature in black ink, appearing to read "MB", written over a white background.

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